



Print St. Pete LLC

Terms and Conditions



You agree to accept the following:

Risograph Printing is a process that has unique characteristics and always contains slight imperfections, which we see as the charming nature. These include:

1. Smudging
2. Uneven coverage- Large flat areas of solid ink coverage are likely to show some slight variations, which can include pinholes and flooding.
3. Registration- Riso is like screen printing in that each ink color is layered on separately. A single piece of paper will run through our machines several times for multi-color projects and the overlap of colors can be irregular.
4. Tire marks- When a paper is fed through the machine multiple times and it is heavily inked, the paper feeder rollers may leave tire marks on the pages face or end sheets.

Estimates

Estimates for projects are good for 30 days, and may change depending on final artwork and scope of project.

Proofs

Soft Proofs: Upon request, we will email you a free digital soft proof. Please look at the proof carefully! Soft proofs are good representations but not exact reproductions of colors. If you want a true color match sample, we recommend a hard proof be purchased.

Hard Proofs: Because Riso requires a master to be made for each color and design printed, running a single copy for a proof is expensive. If you would like a hard copy proof of a single sheet or of an entire book, we will provide you a quote for this service.

Our Portfolio

We reserve the right to display the client's printed work for our website, portfolio, and/or social media unless the client requests us not to.

We are not responsible for:

- Spelling, punctuation, or grammatical errors made by client.
- Inferior quality or low-resolution of uploaded images.
- Design errors or color selection errors introduced in the artwork file creation process submitted by client.
- Errors in client-selected options such product type, size, finishing options, or quantity.
- Incorrect dimensions, image orientation, or file submission provided by client.
- Color match cannot be guaranteed without a hard copy proof approval.

Cancellations

Custom Printing: Once production has started on your project, no refunds will be given. If it is prior to production start but materials have been ordered for your production, all material costs including shipping/delivery charges are non-refundable.

Workshops: In the rare case of illness or an emergency that requires us to cancel a workshop, registrants will be given the option to receive a refund or use their credit for a rescheduled date or future workshop.